

Dear clients

For your safety and that of our staff, **Hôtel La Capelle***** wishes to inform you about the safety measures and health protection that we have implemented and the special instructions to be respected during your stay.



The Health Pass is not required to stay in the hotel nor to eat breakfast in the breakfast room or on the terrace. Only drinks excluding breakfast require a Health Pass.



As soon as you arrive, you will be invited to **disinfect your hands with a hand-sanitizer**, available in the entrance airlock and at the reception.



Obligation to wear your mask in all common areas of the hotel



Identifiant hotellacapelle

Mot de Passe capelle12



Frequent disinfection of all contact surfaces in common areas: door handles, digital locks, stair rails, the reception-desk, furniture, payment-card terminal, etc...

Particular care is taken to **disinfect each room, using detergents and disinfectants**. The rooms will always be ventilated for at least of **4 hours**.

Bed and bathroom linen are treated by **RABC-accredited** industrial laundry, guaranteeing impeccable hygiene quality with **disinfectant washing programs**



You stay for more than one night? The cleaning of the occupied rooms will be done with your agreement and will be define at the reception during your check-in.



Our team is trained and applies the reinforced procedures and barrier gestures. We wear **masks** that are changed every 4 hours and **disposable gloves** when necessary. We ask them to **wash their hands** frequently with soap and water or with an alcohol-based gel.

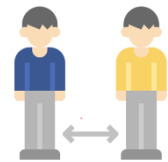


CHECK -OUT :

Before leaving the room, **please open the window** and **close the trash-can**. Please **put your room-access badge** in the **box provided for this purpose** at reception.



Breakfast is served in form of a buffet in the breakfast room or on the terrace from 7 am to 10.30 am in compliance with the barrier gestures (mask and hand sanitizing are obligated).



Make sure to respect the **safety distances** towards other visitors, collaborators and hotel staff (1.5 meters minimum).

Observe and respect the floor markers



In case you feel unwell during your stay: **please contact the reception by dialling 9** from your room, or **05 65 60 14 72**. Our staff will tell you what to do.