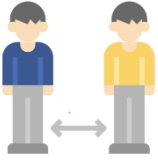


Dear clients

For your safety and that of our staff, **Hôtel La Capelle***** wishes to inform you about the safety measures and health protection that we have implemented and the special instructions to be respected during your stay

(they can change at any moment, depending on the official government guidelines)



Make sure to respect the **safety distances** towards other visitors, collaborators and hotel staff (1.5 meters minimum).

Observe and respect the floor markers



As soon as you arrive, you will be invited to **disinfect your hands with a hand-sanitizer**, available in the entrance airlock and at the reception.



Avoid to touch the reception desk and common spaces of the hotel. We communicate with you at the reception behind a **plexiglass screen**.



Password

Hoteldelacapelle1234



Frequent disinfection of all contact surfaces in common areas: door handles, digital locks, stair rails, the reception-desk, furniture, payment-card terminal, etc...

Particular care is taken to **disinfect each room, using detergents and disinfectants**.



You stay for more than one night? Our housekeeping staff will not do **daily cleaning** in occupied rooms. We offer you to **change towels** every day on request.



Check-out:

Before leaving the room, **please open the window and close the trash-can**. Please **put your room-access badge** in the **box provided for this purpose** at reception.



We recommend using a **bank card** or money transfer for any payment. We are also equipped with a **remote payment system** and contactless payment-terminal (the last one only for lower amounts. We prefer to send your **invoice by email**.

The rooms will always be ventilated for at least of **4 hours**.



Bed and bathroom linen are treated by **RABC-accredited** industrial laundry, guaranteeing impeccable hygiene quality with **disinfectant washing programs**.

Our team is trained and applies the reinforced procedures and barrier gestures. We wear **masks** that are changed every 4 hours and **disposable gloves** when necessary. We ask them to **wash their hands** frequently with soap and water or with an alcohol-based gel.



Breakfast will be served, depending on the number of people, **either in the breakfast hall, or at the terrace**, respecting the safety distances, **or in your own room**. Unfortunately it cannot be served as a buffet for the moment. We ask you to fill out the **breakfast reservation form**, the day before, including a time schedule according to your convenience.



In case you feel unwell during your stay: **please contact the reception by dialling 9** from your room, or **05 65 60 14 72**. Our staff will tell you what to do.